

## **Cleaning and Painting Information**

**Roaring Twenties, RT Raised Panel, Euro-Dor, and Presidential,**

**\*\* If you have any questions or concerns regarding maintaining your door, please contact your installer or our factory. Failure to do so could cause the door to fail and/or void the warranty. \*\***

### **I - Cleaning your door**

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#### *Unfinished Doors:*

To ensure years of trouble-free performance, the face and edges of your vinyl sections are UV-resistant and may be left in their natural, unfinished white color. For general cleaning of natural, unfinished white sections:

- Use warm water and a dishwashing liquid soap.
- DO NOT use solutions containing acid or solvents like MEK, acetone, or Toluene.
- DO NOT use Simple Green, as it may yellow the face of your door.
- DO NOT use a power washer to remove dirt or stains from the door.
- For more stubborn situations, Soft Scrub, Clorox Cleanup or Clorox Outdoors can be used. Be sure to scrub with the grain of the surface.
- For the most stubborn of stains, lightly sand with 120-150 grit paper, which will provide you with an optimal finish, and always sand with the grain.
- The door surface can be wiped with isopropyl denatured alcohol to remove any soap, cleaner residue, or dust.
- DO NOT use heat or induce heat when field cleaning or painting. Heat guns, heat lamps, and heaters could cause damage and may void your warranty.

#### *Finished (Factory Painted) Door Maintenance and Cleaning:*

How to Clean your Painted Finish:

- If you have any questions or concerns regarding your finish, please contact your dealer before proceeding.
  - DO NOT ATTEMPT TO CLEAN THE FINISH FOR AT LEAST THIRTY DAYS AFTER INSTALLATION
1. Hose all loose dirt off the door.
  2. DO NOT use a power washer to remove dirt or stains from the door.
  3. Apply mild hand dishwashing detergents such as Dawn or Joy to the wet door surface using a very wet sponge or a very soft bristled brush. We do not recommend using Windex directly on the face of the door.
  4. Rinse thoroughly with water.
  5. Let dry.
  6. Do not void your warranty! Consult the factory if these methods do not produce the desired result.

**Important finishing information on reverse side.**

## II - Important Finishing Information

**Any finishing done outside the factory using any color other than white will void the warranty. White is the only color acceptable for field finishing. Finishing with paint systems “safe for vinyl” is not recommended and is done at the customer’s own risk.**

### 1. Field Finishing White:

- a. **We strongly discourage field finishing our products with any color other than white.** A regular white exterior latex paint is acceptable for use on our products. We also recommend only painting the face of the door(s). It is not necessary to use a “safe for vinyl” product with white.
- b. Prior to finishing your door(s) outside of the factory, you must clean the sections by following cleaning instructions in this document. No primer is required unless indicated by the paint manufacturer.
- c. Painting the door(s) white is not necessary, but is absolutely beneficial. Doing so will seal all the routed areas helping to better resist the absorption of foreign matter (such as sand or dirt) and keep the door(s) looking new for a longer period of time. It is also a great way to freshen up unfinished doors that have been installed for a number of years.

### 2. Field Finishing Any Other Color:

- a. **We strongly discourage field finishing our products with any color other than white.** While there are paint products available formulated for use on vinyl, they are designed for use on vinyl siding and trim board. They are not intended for use on nor have they been tested on insulated vinyl garage doors.
- b. If you choose to field finish with these products you do so at your own risk and will void your warranty.

### 3. Factory Finish:

- a. This option is offered to you by your Dealer when purchasing your door. Fimbel ADS vinyl doors are available with a professionally applied, factory-finished paint color. These paints are high performance, heat-reflective paints that have a 10-year warranty for paint replacement from the paint manufacturer. A wide range of colors are available, including very dark shades up to black.

### *Factory Finish Warranty Limitations: (Please see our Warranty Sheet)*

#### 1. Covered:

- a. Paint Adhesion

#### 2. NOT Covered:

- a. Minor nicks and scratches resulting from shipping and installation<sup>1</sup>
- b. Matching color and texture between machined and non-machined areas<sup>2</sup>
- c. Minor fading over time (the more sun exposure, the more fading is to be expected)
- d. Normal wear and tear - Damage from dirt, harsh detergents, chemicals, acids, etc.
- e. Damage as the result of negligence of others (installer, deliverer, owner, etc.)

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<sup>1</sup> Each order contains a touch up bottle of paint to be used to touch up minor scuffs, bare spots, nicks, etc. that can happen during the shipping or installation process.

<sup>2</sup> The paint used to finish your Fimbel PVC door reacts differently as it is applied to different textures of PVC. An example of this is how the paint covers “machined” areas of your door in relation to the smooth flat surfaces that have not been machined. Machined areas, such as “V” grooves, beading, and raised panel profiles, become textured or rough during the material removing process required to create the designs in the door. We take steps to allow the finish to blend in color and appearance between the machined and non-machined areas; however, there can still be a significant difference in the color appearance between the two surfaces. This is common and acceptable. In some cases the finish applied to the machined areas can actually look like a different color possibly as a result from different amounts of sun or shade hitting the door from different angles. This is not a defect, but as a result of the chemical makeup of the finish materials it is possible and to be expected.